

IN THE CLAIMS

Please amend claim 1 as follows.

1. (Currently Amended) A consumer travel integration method, comprising the steps of:
allowing access to a host server via at least two out of a plurality of travel channels to facilitate formation of a travel plan for a traveler, wherein the plurality of travel channels include an internet connection, a telephone, and a travel counselor office, and wherein the host server is in communication with, and provides access to, a plurality of: travel vendor databases, user multi-use point of service terminals, and global distribution systems that include any computer network that provides inventory access that is at least related to hotel, condominium, rental car, train, bus, and airline inventory;

receiving a travel booking for the travel plan from a first travel counselor at a travel counselor office by a first one of the travel channels;

associating the travel booking with the traveler;

storing the travel booking and customer data for the traveler in a central repository;

~~receiving a travel change request for the travel plan by any of the travel channels, either the same as or different from the first travel channel;~~

presenting ~~the a~~ travel change request to a second travel counselor, either the same as or different from the first travel counselor, the travel change request being presented from the traveler directly to the second travel counselor;

retrieving the travel booking and the customer data from the central repository;

servicing the travel change request according to processing from the second travel counselor by modifying the travel booking to produce a modified travel booking; and

storing the modified travel booking in the central repository.

2. (Previously Presented) The method of claim 1, further comprising the step of connecting a plurality of travel vendor databases to the host server.

3. (Previously Presented) The method of claim 1, further comprising the step of providing direct access to the host server for a plurality of external customers.

4. (Previously Presented) The method of claim 1, further comprising the step of providing a plurality of travel counselor offices, wherein each of the travel counselor offices has access to the host server by said plurality of travel channels.

5. (Original) The method of claim 1, wherein the step of receiving a travel booking comprises receiving a travel booking by an unformatted e-mail message.

6. (Cancelled)

7. (Original) The method of claim 1, wherein the travel booking comprises flight reservation information, hotel reservation information, and car rental information.

8. (Original) The method of claim 1, further comprising the step of storing fulfillment information in the central repository for the travel booking.

9. (Cancelled)

10. (Previously Presented) The method of claim 1, wherein the step of receiving a travel change request comprises receiving the travel change request by a travel channel other than a telephone or a travel counselor's office.

11. (Previously Presented) The method of claim 1, wherein the step of receiving a travel change request comprises receiving the travel change request using an internet connection.

12. (Previously Presented) The method of claim 1, wherein the step of receiving a travel change request comprises receiving the travel change request sent from a kiosk.

13. (Previously Presented) The method of claim 1, wherein the plurality of travel channels further includes a voice recognition system.